



**Vikas Sheel I.A.S**  
Additional Secretary & Mission Director



**National Jal Jeevan Mission**  
Government of India, Ministry of Jal Shakti  
Department of Drinking Water and Sanitation

D.O. No: W-11016/17/2021-JJM-IV-DDWS

Dated 31<sup>st</sup> October, 2022

**Functionality assessment 2021-22 of tap water connections in rural areas for assured water supply to every household – Jal Jeevan Survekshan (JJS) 2023**

*Dear Colleague,*

As you are aware that the core objective under Jal Jeevan Mission is to ensure functionality of tap water connection in terms of water supply in adequate quantity, of prescribed quality, on regular basis to our homes. As such, in line with the provisions of Operational Guidelines of JJM, this department regularly carries out functionality assessment of tap connections on the basis of sample survey, through a third party, across rural areas of the country. The results of Functionality Assessment 2020-21 were shared with States/ UTs vide letter No. W-11016/6/2019-JJM-II-DDWS dated 04.5.2021, for taking corrective measures accordingly. I am sure that the findings of survey would have definitely helped States/ UTs in addressing the shortcomings and taking corrective actions accordingly.

2. This year also, the functionality assessment survey 2021-22 has been carried out by a third part agency. The study included the measurement of water supply and checking quality of water at household level through tap connections of sample rural households and public institutions viz. Schools, Anganwadi centers (AWCs) Community centers, etc. The study also included a questionnaire regarding feedback of people, assessment of regularity, usage, supply time, etc. The data collection was done during February to April, 2022. A copy of final report pertaining to your State/ UT is enclosed herewith. A copy of State/ district level FA 2021-22 report can also be accessed at <https://jaljeevanmission.gov.in/functionality-reports>.

3. The report describes the findings in detail. The important aspects of functionality assessment-2022 have been discussed at National Conference held on 8<sup>th</sup> October, 2022 at Mohali, Punjab. A short factsheet for your quick understanding, is also enclosed separately at **Annex**. You may like to study the reasons for not achieving the required water service delivery standards and formulate a strategy for improvement. I would also urge to recognize those districts who have performed good on certain parameters so that others can also be motivated to improve the water service delivery.

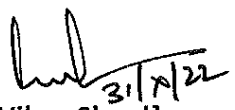
4. The broad parameters for next year functionality assessment and methodology to assess performance of districts, has been shared during the conference. It is also decided that functionality assessment will be part of Jal Jeevan Survekshan-2023 which will also have component of performance of districts in providing tap water connections, water quality monitoring and surveillance and institutional arrangement for assured water service delivery.

5. In view of above, I request you to:

- i. Recognize districts who have performed better in FA 2021-22;
- ii. Discuss FA- 2021-22 report and formulate strategy to improve performance in FA 2022-23 which is scheduled to take place in May-June 2023;
- iii. Sensitize districts for JJM performance assessment on monthly/quarterly and on annual basis that will be part of Jal Jeevan Survekshan 2023. The details of Jal Jeevan Survekshan- 2023 will be communicated separately;
- iv. Establish a system for ensuring residual chlorine at tail end of distribution network. The residual chlorine at tail end will be one of the parameters for FA 2023 exercise.

*warm regards*

Yours sincerely,

  
[Vikas Sheel]

Encl: As above

To,

**The Addl. Chief Secretary/ Principal Secretary/ Secretary,**  
Rural Water Supply Department  
All States/ UTs



**Vikas Sheel I.A.S**  
Additional Secretary & Mission Director



Har Ghar Jal  
Jal Jeevan Mission

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Sd/-

[Vikas Sheel]

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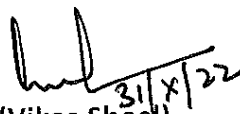
To,

**The Addl. Chief Secretary/ Principal Secretary/ Secretary,**

Rural Water Supply Department

All States/ UTs

**Copyf.w.c. to:** Mission Director (Jal Jeevan Mission)/ Engineer-in-Chief/ CE in charge of Rural Water Supply (RWS), all States/ UTs, for information and necessary action.

  
(Vikas Sheel) 31/X/22